



ul. 17 Stycznia 39 00-906 Warszawa

September 26th, 2011

To Whom It May Concern:

Baltic Ground Services and LOT Polish Airlines have been working together in terms of handling and fuelling services for several years and have developed an excellent working relationship. It is pleasure to work with all Baltic Ground Services' staff in Vilnius.

LOT Polish Airlines has utilized Baltic Ground Services as handlers and representatives for many of our commercial and VIP passenger flights. Their attention to detail and the ability to communicate has been the key to success of our operation on many occasions.

LOT Polish Airlines considers it a privilege to have established a working partnership with Baltic Ground Services and look forward to many more years of working together.

Sincerely,

Elżbieta Skatulskii

Dyrektor Bluta Obylug Nuzietine