

Marupe municipality, November 4, 2014 1.1.-557/2014

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To Mr Irmantas Kisielius Sales Manager Baltic Ground Services Rodūnios kelias 6 LT-02187, Vilnius, Lithuania

## Statement:

Smartlynx Airlines have been working with Baltic Ground Services (BGS) for over seven years, since 2007. During these years we have received quality, professional service that corresponded to our requests and followed our procedures.

We have many flights to/from Vilnius Airport, especially during summer season. However, our good cooperation is not limited to Lithuania, as we have also had BGS assist us in Polish airports (example, Warsaw) on numerous occasions. All in all, we are greatly satisfied with the performance of our longtime partners both in Lithuania and Poland and hope to continue our work together in the future.

Sincerely,

Ilya Fedchenko

Ground Operations and Cargo

SmartLynx Airlines Ltd.

