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**Vitalis Dūdys/Mr.**  
Head of Commerce Department  
Baltic Ground Services

Date *21.03.16* No. *11.21-3207*

### **Letter of Testimonial**

Dear Sir,

On behalf of Public Joint Stock Company "Aeroflot – Russian Airlines" I would like to thank your Company for the safe, reliable and punctual ground handling services at VNO and WAW.

We are pleased to deal with such a business Partner that is very professional, efficient and can keep its word.

All provisions of our agreements and other documents which describe the technological procedures of the handling are followed in due course and executed promptly as scheduled.

This stability and professionalism as well as a good spirit of BGS's staff lead for passengers' satisfaction and contribute to the success of our Company.

As a summery we can only praise BGS's staff for this cooperation and will hope that such relationship is beneficial for both Partners.

Thank you very much.

Sincerely Yours

Dr. Igor Ivliev  
Director Ground Handling