

## Copenhagen Mar – 2016

DHL have been flying into Vilnius more or less since day one of their independence. During those two and a half decades, we have used Baltic Ground Services for the Ground Handling as well as Fuelling and De-icing. They have always delivered an excellent service and they have shown flexibility and willingness to adapting to our demands.

Lately, BGS also invested in a newer main-deck loader to be used as the standard in VNO, with the older one now as a backup. This naturally increase the reliability of the loading / unloading process.

As a summary we can only praise BGS and their staff for a well, efficient and safe service being provided and we look forward to continue our relationship for many years to come.

Sincerely

Janne Lundell

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